

Nexus TaxiCard Scheme - Accessible Transport

Nexus provide an accessible travel service in Tyne and Wear called TaxiCard. The TaxiCard scheme is for those who have a disability or impairment that means using public transport is difficult.

What is the TaxiCard?

The TaxiCard is a smartcard which is the same size as a credit card. You use it to pay for part of your journeys by taxi. **There are two opportunities each year to join the TaxiCard scheme: in February and August.**

How much will I pay?

You can pay up to £3 (or half your taxi fare if the fare is less than £6) using your TaxiCard. You will then need to pay the rest of the fare yourself.

How do I register to become a member of the TaxiCard scheme?

You'll need to complete a TaxiCard application form which are available from the [TaxiCard team](#). You can also download the [application form](#) or collect a form at any of the Nexus Travel Shops.

Am I eligible for a TaxiCard?

You can apply for a TaxiCard if you are

- Are registered as severely visually impaired or blind

and/or receive any of the following benefits:

- High Rate Mobility component of the Disability Living Allowance
 - Higher Rate Attendance Allowance
 - Personal Independence Payment (PIP) – with a minimum 'Moving Around' score of 8
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How do I use my TaxiCard?

You phone one of the approved taxi and private hire operators direct to book your journey. These will be listed in the TaxiCard User Handbook that you'll receive when you get your TaxiCard. You'll be able to book journeys as far in advance as you want or just before you travel as long as the taxi company has a car available. You will be able to make journeys to wherever you want to go in Tyne and Wear, including to hospital appointments if you want to.

What do I do when I'm in the taxi?

When you arrive at your destination, give the driver your TaxiCard, and they will put it into a machine, which will deduct the correct amount of money for your journey from your card. The Ready Reckoner in your TaxiCard User Handbook makes this clear. You'll be able to check the amount left on your TaxiCard when you're in the taxi too.

Last updated: March 5, 2021

Useful Organisations

Nexus Taxi Card

Email: customerservices@nexus.org.uk

Website: <http://www.nexus.org.uk/taxicard>

Telephone: 0191 202 0747

Address: Nexus House, NE1 4AX

Related Articles

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