InformationNOW
Information for people in Newcastle upon Tyne

Laundry services

Sometimes you may need a helping hand with your house work. Washing and drying your clothes can be a difficult job. Help is available if you need it to manage washing and drying your clothes and bedding.

Laundrettes in your community

You can take you laundry to a community laundrette to wash and dry your clothes.

Shine On (formerly Caring Hands) has a community laundrette in Shieldfield. You can was your own clothes using their machines or pay to have your clothes washed, dried and folded.

The Coin-Op Laundrette 72 Heaton Rd, Newcastle upon Tyne NE6 5HL telephone **0191 240 0422**

The Swiss-Wash 5-7 Fenham Rd, Newcastle upon Tyne NE4 5AE telephone **0191 273 9731**

Wash: Me Revolution Laundry are an outdoor washing machine and tumble drier service. They are usually available outside some supermarkets and community venues. You can use them 24 hours a day, 7 days a week. There is a cost for this service. You can search their website to find a laundrette near you. There are some Wash Me facilities at:

- Byker Morrisons: Shields Rd, Byker, Newcastle upon Tyne NE6 1EJ
- Cowgate Morrisons: 200 Two Ball Lonnen, Morrisons, Newcastle, Cowgate, NE4 9SZ
- Kingston Park Community Association 102 Brunton Lane, Kingston Park, Newcastle upon Tyne, NE3 2SW

Laundry services available in Newcastle

You can have your washing collected, cleaned and delivered to your home. This is helpful when you are unable to take your washing to a laundrette. There is a charge for these services.

Shine On (formerly Caring Hands) offer a range of services for people aged 55 and over in the East of Newcastle upon Tyne. Their community laundrette runs a same day laundry collection and delivery service for older people in the East of Newcastle. You can also pay at the launderette for a serviced wash, dry, and fold.

Older people in Newcastle

Search Newcastle run the Search@Home Service for older people living in the West End of Newcastle. They can help with cleaning, shopping, laundry and to attend appointments.

MyFolks Ltd provides practical and emotional support for older people. They connect older adults with people in the community who can support them right when they need it. You can arrange visits as needed. They can provide companionship, time for a chat and also help with small tasks at home.

The CareHub at Ferguson Lodge Care Home in Benwell village, offers support to people in the community to help you live independently. You can get a cooked meal, help at home with small home maintenance tasks or domestic tasks such as cleaning or laundry.

Home care services that can help with laundry

This list below shows **home care agencies in Newcastle** that can offer laundry services. You may be able to arrange a laundry service as part of a private home care package or as a separate paid service.

Area of Newcastle	Home care agencies that offer cleaning services
East Byker, Heaton, Monument, Ouseburn, South Jesmond, Walker, Walkergate	**Dale Care** **Telephone:** 0191 466 1388 **Email:** enquiries@dalecare.co.uk **Website:** dalecare.co.uk
East Byker, Heaton, Monument, Ouseburn, South Jesmond, Walker, Walkergate	**Hales Group** **Telephone**: 0191 737 1112 **Email**: tynesidecare@halesgroup.co.uk **Website:** halescare.co.uk/south-tyneside/
Inner West Arthur's Hill, Benwell & Scotswood, Blakelaw, Elswick, West Fenham, Wingrove	**Life Choices Plus limited (trading as Every Day)** **Telephone:** 0191 287 7028 **Email:** enquiries@everydayuk.org **Website:** everydayuk.org

Inner West Arthur's Hill, Benwell & Scotswood, Blakelaw, Elswick, West Fenham, Wingrove	**Springfield Healthcare** **Telephone**: 0191 327 7998 **Email**: info@springfieldhealthcare.com **Website:** springfieldhealthcare.com
Outer West Callerton & Throckley, Chapel, Denton & Westerhope, Kingston Park South & Newbiggin Hall, Lemington	**KD Care Services** **Telephone**: 0191 372 6944 **Email**: dani@kdcareservices.co.uk **Website:** kdservices.bee-online.com
Outer West Callerton & Throckley, Chapel, Denton & Westerhope, Kingston Park South & Newbiggin Hall, Lemington	**My Homecare Ltd** **Telephone:** 0191 563 4940 **Email:** info@myhomecare.co.uk **Website:** newcastle.myhomecare.co.uk

Are you finding it harder to manage at home?

Adult Social CarePoint at Newcastle City Council give information, signposting and support to adults in Newcastle who are struggling at home with day to day activities. This could be anything from moving around your home, activities of daily living or caring for someone. Call them to find out more about help that's available for you or your carer.

Support for Carers

Looking after someone can be hard work. If you are caring for someone who couldn't manage without your help, you can get support.

Newcastle Carers support adults, children and young people who care for someone living in Newcastle upon Tyne. Call their Information Line to talk about your caring role and to find out how they can help you. This is a free, confidential and non-judgmental service.

Other useful information

- Cleaning services in Newcastle
- Home Care
- Home adaptations, equipment and aids

Last updated: April 16, 2025

Useful Organisations

Shine On (formerly Caring Hands)

Email: contact@shineoncharity.org.uk

Website: https://www.shineoncharity.org.uk/

Telephone: 0191 261 5234

Address: Shine On, NE6 5QN

St Anthony of Padua Community Association

Email: admin@anthonycareservices.org.uk

Website: www.anthonycareservices.org.uk

Telephone: 0191 234 5775

Address: Welbeck Road, NE6 3BT

APM Cleaning and Repair Ltd

Email: enquiries@apmcleaningltd.co.uk

Website: www.apmcleaningltd.co.uk

Telephone: 0191 273 4600

Checked and Vetted

Email: enquiries@checkedandvetted.com

Website: www.checkedandvetted.com

Telephone: 0191 651 1165

Address: 4th Floor Dobson House, NE3 3PF

Careline Homecare

Email: newcastle@carelinehc.co.uk

Website: https://www.carelinehomecare.co.uk/

Telephone: 0191 216 1207

Address: DCS House , NE12 5UJ

Merit HomeCare

Email: admin@merithomecare.co.uk

Website: http://www.merithomecare.co.uk/

Telephone: 0191 229 1010

Address: 88-89 West Road, NE15 6PR

CRG Homecare

Website: https://www.crg.uk.com/

Telephone: 0191 607 8107

Address: Suite 1, NE32 3DT

Home Care Plus

Email: info@homecare-plus.co.uk

Website: http://www.homecare-plus.co.uk/

Telephone: 0191 216 9090

Address: Home Care Plus , NE12 8EG

Newcastle Carers

Email: info@newcastlecarers.org.uk

Website: www.newcastlecarers.org.uk

Telephone: 0191 275 5060

Address: 135-139 Shields Road, NE6 1DN

Right at Home Tyneside

Email: david.baxter@rightathome.co.uk

Website: https://www.rightathomeuk.co.uk/tyneside/

Telephone: 0191 215 5555

Address: Q16 Business Exchange, NE12 8BX

The Care and Support Group

Email: Newcastle@thecareandsupport.group

Website: https://thecareandsupport.group

Telephone: 0191 563 4940

Address: The Curve, Suite 4, NE15 8NZ

KD Care Services

Email: emma@kdcareservices.co.uk

Website: https://www.kdcareservices.co.uk/

Telephone: 0191 372 6944

Address: 1a Burt Terrace, NE15 9RY

Springfield Healthcare (Newcastle)

Email: info@springfieldhealthcare.com

Website: https://www.springfieldhealthcare.com/

Telephone: 0191 327 7998

Address: Unit 7 Terrace Level, NE6 1TZ

EveryDay (Life Choices Plus)

Email: enquiries@everydayuk.org

Website: https://www.everydayuk.org/

Telephone: 0191 287 7028

Address: The Bradbury Centre, NE29 6QP

Hales Group

Email: tynesidecare@halesgroup.co.uk

Website: https://halescare.co.uk/branches/newcastle/

Telephone: 0191 816 3614

Address: Maling Exchange, NE6 2HL

Dale Care Ltd

Website: http://www.dalecare.co.uk/

Telephone: 0191 429 2344

Address: 005, Hoults Yard, NE6 2HL

Lincoln Healthcare Group

Email: info@lincolnhcg.co.uk

Website: http://www.lincolnhcg.co.uk/

Telephone: 0191 286 1444

Address: Suite 25 Aston House, NE5 3DP

Be Caring Ltd

Website: https://becaring.org.uk/

Telephone: 0191 218 2797

Address: Arden House, 3rd floor, NE3 3LZ

Search Newcastle

Email: info@searchnewcastle.org.uk

Website: www.searchnewcastle.org.uk

Telephone: 0191 273 7443

Address: Carnegie Building, NE4 8XS

CareHub

Email: info@fergusonlodge.co.uk

Website: https://www.care-hub.co.uk/

Telephone: 0191 267 0582

Address: Ferguson Lane, NE15 7PL

Morrisons

Website: https://groceries.morrisons.com/

Telephone: 0191 267 0582

Revolution Laundry

Website: https://www.thelaundryrevolution.co.uk/

Telephone: 0191 267 0582

Myfolks Ltd

Email: louise.thompson@myfolks.uk

Website: www.myfolks.uk

Telephone: 0333 004 5922

Adult Social CarePoint at Newcastle City Council

Email: ASCP@newcastle.gov.uk

Website: http://www.newcastle.gov.uk/AdultSocialCare

Telephone: 0191 278 7878

Address: Adult Social CarePoint Newcastle City Council, NE4 9LU

Related Articles

Home care

Meals at home

Day centres and services

Looking after someone

Help with shopping and prescriptions

Personal budgets for care and support

Cleaning services

Carers assessments with Adult Social Care

Introduction to Adult Social Care

Laundry services