Information NOW
Information for people in Newcastle upon Tyne

# Northumbrian Water

Northumbrian Water is the water supplier for the north east of England. They can help you

- to pay your bills
- save money and water
- apply for extra assistance
- register on priority services register (PSR)
- get a water meter fitted
- report a leak or a flood

If you are struggling to pay your bills you can contact them to find out if you qualify for any discounts.

Read more about the Priority Services Register or help with your water supply

Last updated: February 1, 2024

**Telephone:** 0800 393 084

**Telephone note:** Leakline

**Telephone 2:** 0800 328 7648

**Telephone 2 note:** Floodline

**Telephone 3:** 0845 604 7468

**Telephone note 3:** Head Office switchboard

**Website:** www.nwl.co.uk

**Helpline:** 0345 733 5566

**Minicom:** 08547 231 254

**Twitter:** http://twitter.com/NorthumbrianH2O

**Address:**
Customer Centre
PO Box 300
Durham

DH1 9WQ

## Related Articles

Water Supply

What to do in extreme weather