InformationNOW
Information for people in Newcastle upon Tyne

Newcastle Private Rented Service at Newcastle City Council

Newcastle Private Rented Service give free help and advice to people who rent or would like to rent a home in Newcastle. They also give advice and support to private landlords.

Their free tenants support service can help you:

- check your tenancy agreement
- get references
- look after your home
- pay your rent if you are struggling
- debt and budget advice
- rent deposit scheme
- eviction advice
- dispute resolution
- find a home that meets Newcastle Housing accreditation standards
- online tenants toolkit with information and advice

Help for private landlords includes:

- online and face to face training
- free advice and support to help you manage your property
- advertising properties
- tenant referencing
- Tenant Finder Service
- empty Homes grants to help bring properties up to the Newcastle Accreditation Scheme standards
- Landlords information and advice toolkit

Last updated: December 18, 2024

Telephone: 0191 277 1438

Website: www.privaterentedservice.co.uk

Email: privaterentedservice@newcastle.gov.uk

Cost: Free

Address:
Fairer Housing Unit
9th Floor, Civic Centre
Barras Bridge
Newcastle Upon Tyne
NE1 8QN

Related Articles

Getting advice about your landlord or housing issues

Housing: buying or renting in Newcastle

Housing for older people

Getting repairs and decorating done

Having problems with home maintenance?

Cost of living support