Information NOW
Information for people in Newcastle upon Tyne

Armed Forces Outreach Service

Armed Forces Outreach Service (AFOS) is a partnership between local authorities and housing associations in the North East providing a service to the Armed Forces Community.
They offer SSAFA (Soldiers', Sailors', and Airmen's Families Association) trained staff to help people from the Armed Forces find a home and settle into the community,

They can support with:

- general housing advice such as moving home, homelessness, and rent arrears.
- support with finding employment and training
- signposting and linking to local support services for armed forces veterans
- advice and information on finance, income, benefits and debt

AFOS is a partnership of Durham County Council, Gateshead Council and Newcastle City Council. Gateshead Council are the lead organisation

Last updated: June 23, 2025

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Telephone 2 note: Gateshead

Telephone 3: 07384 247 402

Telephone note 3: Durham

Website: https://www.armedforcesoutreachservice.org/

Email: armedforcesoutreach@gateshead.gov.uk

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Support for veterans, their families and carers