

## DWP Bereavement Services

DWP Bereavement Services can help you with your claim in a one stop service. They help with:

- making a new or, managing an existing claim for Bereavement Benefit or Bereavement Support Payment
- making a new or, managing an existing claim for Funeral Expenses Payments
- requesting State Pension updates following the death of a spouse or civil partner

This is a new service with limited capacity initially.

Last updated: October 27, 2025

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**Telephone:** 0800 151 2012

**Telephone note:** Support Service

**Telephone 2:** 0800 731 0469

**Telephone 2 note:** Helpline

**Website:** <https://www.gov.uk/bereavement-support-payment>

**Textphone:** 0800 731 0464

**Website 2:** <https://www.gov.uk/browse/births-deaths-marriages>

**Opening Hours:** Monday to Friday, 8am to 6pm

**Cost:** Free

**Address:**  
Bereavement support office  
Post Handling Site A  
Wolverhampton  
WV98 2BS

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## Related Articles

[Bereavement Benefit](#)

## Bereavement and grief